

**Instructions for the installation of:
Service Pack 3 for upgrading the SQL2000 Desktop Engine (“MSDE”)**

Download the service pack from the Microsoft website:

- www.Microsoft.com
- Select “Downloads”
- Select: Microsoft SQL Server 2000 Service Pack 3
- Download the following file to your client to the C drive: **SQL2KDeskSP3.exe**

This download should approximately 15 minutes on a DSL line.

Once the file is downloaded, execute **SQL2KDeskSP3.exe** by double clicking on the file. Doing this will run the executable, and a folder (sql2ksp3) will be created on the C: drive.

Verify that this folder has been created in the root directory of the C: drive.

Prior to installing the Service Pack -

1. Make sure all end of day processing has occurred.
2. Make sure the UST POS application (both the POS and SAT) have been closed.
3. Run the following command from the DOS prompt:

Note: The command lines are case sensitive.

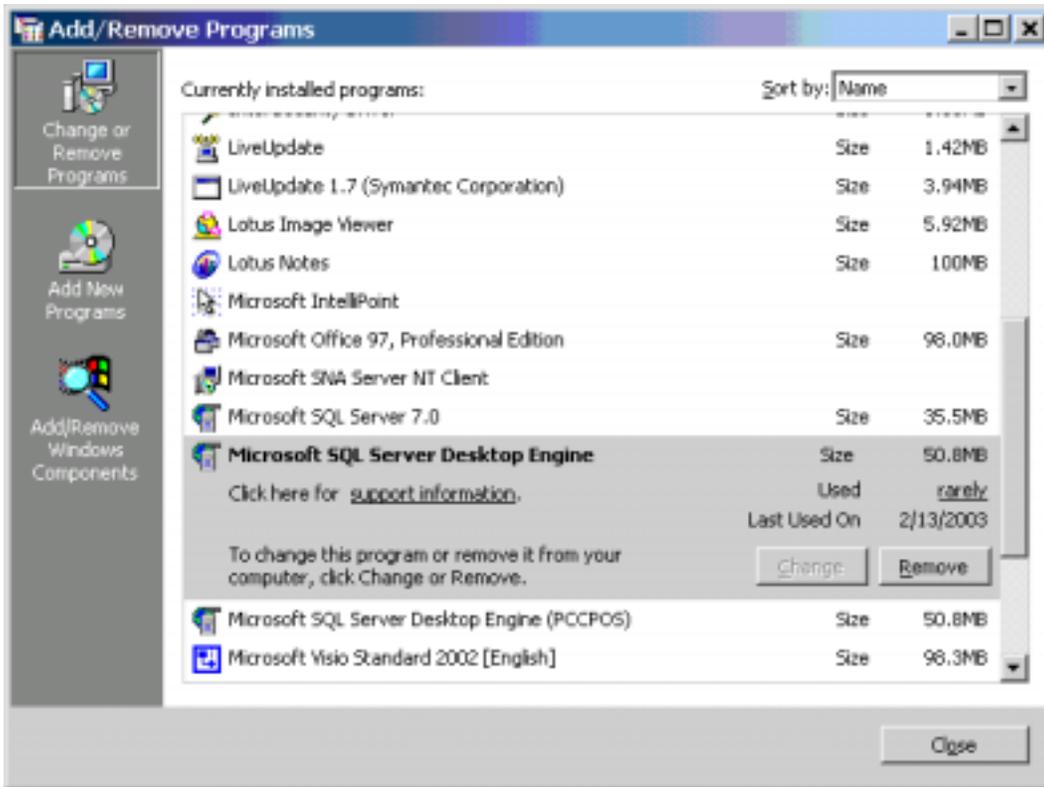
First - From the DOS prompt, change the directory by typing in:

```
cd sql2ksp  
cd MSDE
```

- **For clients running version 2.2.0.0523 of the POS software on Windows 2000 operating system:**

Setup.exe /upgradesp SQLRUN INSTANCENAME=PCCPOS

Once the installation is complete, you will need to remove the old Microsoft SQL Server desktop engine. To do this click on Start, Settings, Control Panel and choose Add/Remove Programs. You will see a window similar to the one on the following page.



You will see two instances of Microsoft SQL Server Desktop Engine. The newest version includes (PCCPOS) in brackets. Delete the older version by highlighting and clicking on Remove. You will be stepped through the removal process.